



A message from Trent River Cruises regarding Coronavirus.

We would like to reassure our customers at this unprecedented and difficult time, that we are doing our utmost to ensure that it is business as usual at Trent River Cruises. We will be continuing to run our cruises unless the situation changes and the country is put on lockdown. We always maintain high standards of cleanliness and hygiene as evidenced by our 5 star Food Hygiene rating, but to prevent cross-contamination we will be ensuring that all surfaces are meticulously cleaned with disinfectant prior to and after each cruise. None of our staff have any symptoms of Covid-19 or have been into contact with anyone that has Coronavirus and we want to ensure their safety and the safety of all of our passengers by ensuring that we minimise the chances of anyone contracting the virus by maintaining excellent personal hygiene and hand washing more often than usual.

Although we would be more than happy to welcome you all onboard for your cruise with us, we understand if you are concerned about coming into contact with others and would prefer to stay at home. If you wish to cancel your cruise with us, please let us know as soon as possible and we will issue your account with a credit note for you to use at a later date.

We will keep you informed if the situation changes.

Trent River Cruises Ltd.

The Information Hub, Colwick Country Park, River Road, Colwick, Nottingham. NG4 2EW

Registered in England and Wales No: 08795585 VAT Reg No. 208288596

☎ 0800 9 52 11 52 📠 0115 9100 507 Website www.trentcruising.com Email info@trentcruising.com

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